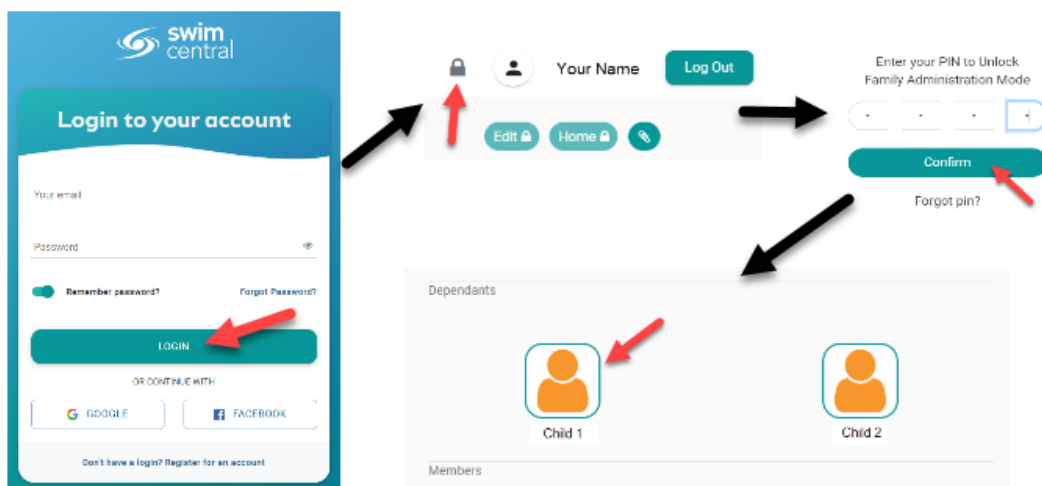


## HOW TO PURCHASE A MEMBERSHIP IN SWIM CENTRAL

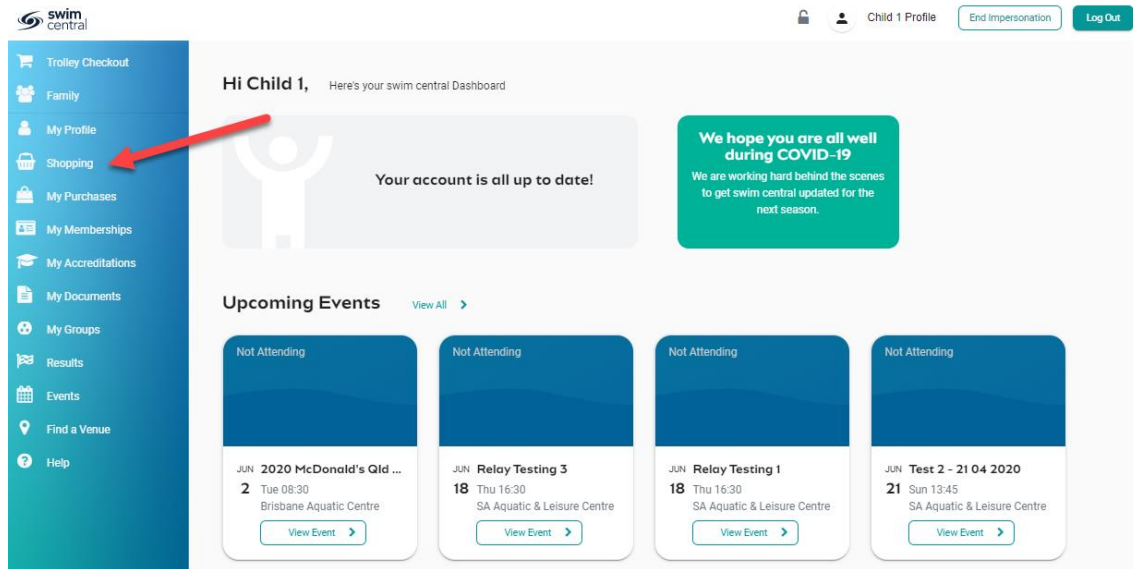
To become a member of a club, participants will need to purchase a membership product with that club in Swim Central. Please see instructions below.

**If you are an individual member not attached to a family group buying a membership for yourself**, **Login** to Swim Central and go directly to **Shopping** from your personal dashboard.

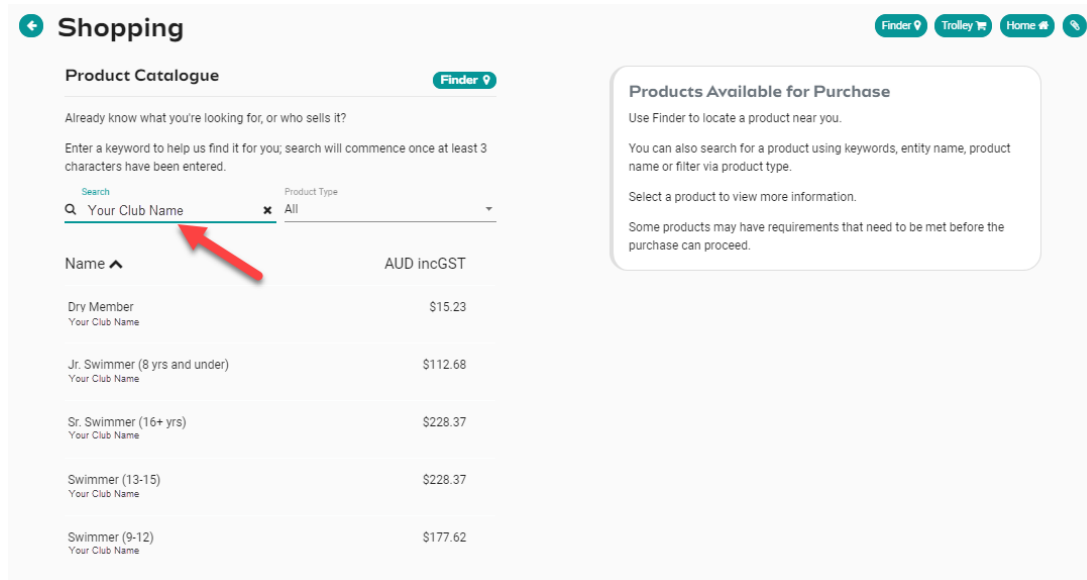
**If you are a Parent/Principal of a family group buying a membership for a child/dependant**, **Login** to Swim Central and impersonate the member of your family who you wish to purchase the product for. You will need to **Unlock** your family group (by clicking on the lock icon at the top right of the screen and entering your family PIN) and then click on the correct name to impersonate the member.



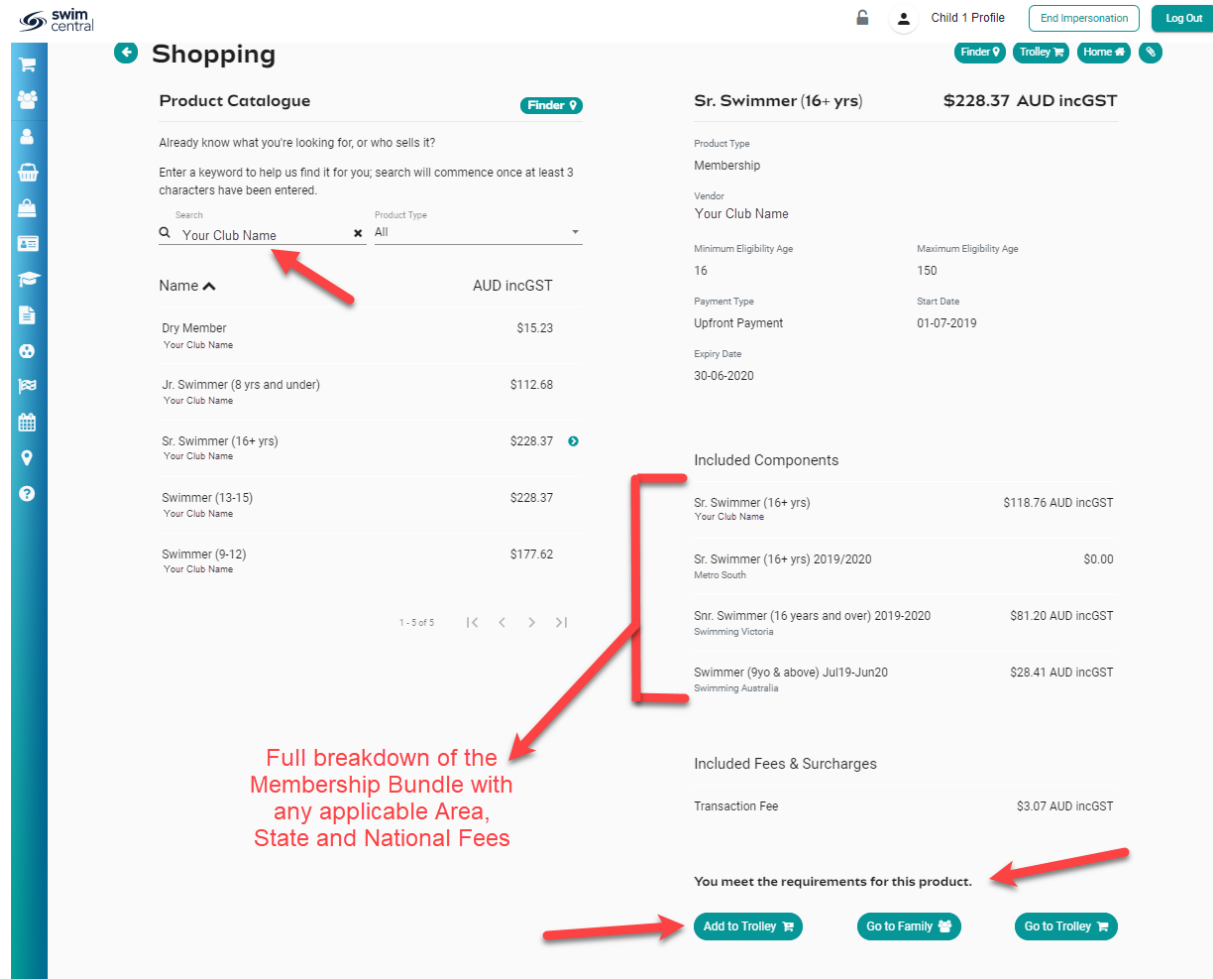
You will land on that child's dashboard. From the menu options on the left-hand navigation panel, select **Shopping**.



There are multiple options to find your clubs packages, including using the Swim Finder. However, the quickest and easiest way to find a membership product is to search the club name in the search bar.



Select your chosen membership package from the list. Further information about the product, including member eligibility and price, will appear on the right-hand side. If the swimmer meets the requirements criteria established by the club for that membership, you will be able to select **Add to Trolley** at the bottom of the page.



The screenshot shows the 'Shopping' page on the swim central website. On the left is a 'Product Catalogue' with a search bar and a list of membership options. The 'Sr. Swimmer (16+ yrs)' package is selected, showing a price of \$228.37 AUD incGST. On the right, a detailed view of this package is shown, including eligibility criteria, payment details, and a breakdown of included components and fees. Red arrows point to the search bar, the selected product in the list, the 'Full breakdown of the Membership Bundle with any applicable Area, State and National Fees' section, and the 'Add to Trolley' button.

Name	AUD incGST
Dry Member Your Club Name	\$15.23
Jr. Swimmer (8 yrs and under) Your Club Name	\$112.68
<b>Sr. Swimmer (16+ yrs) Your Club Name</b>	<b>\$228.37</b>
Swimmer (13-15) Your Club Name	\$228.37
Swimmer (9-12) Your Club Name	\$177.62

Included Components	
Sr. Swimmer (16+ yrs) Your Club Name	\$118.76 AUD incGST
Sr. Swimmer (16+ yrs) 2019/2020 Metro South	\$0.00
Snr. Swimmer (16 years and over) 2019-2020 Swimming Victoria	\$81.20 AUD incGST
Swimmer (9yo & above) Jul19-Jun20 Swimming Australia	\$28.41 AUD incGST

Included Fees & Surcharges	
Transaction Fee	\$3.07 AUD incGST

You meet the requirements for this product.

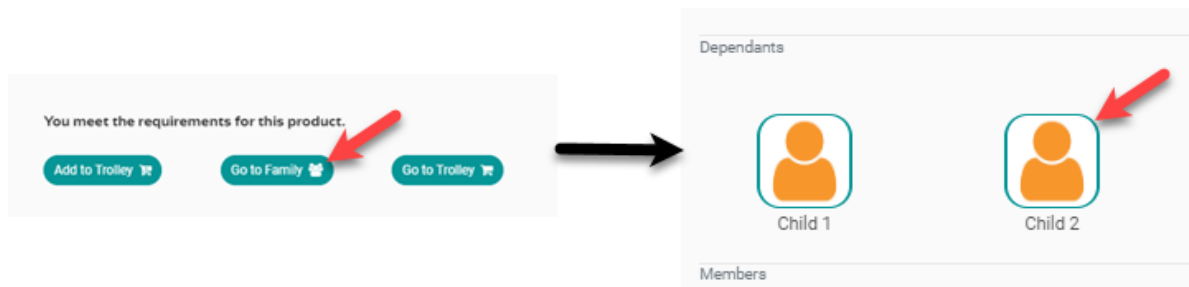
Buttons: Add to Trolley, Go to Family, Go to Trolley

Your selected product will now be in the *Shopping Trolley*. The number notification on the shopping trolley, on the top task bar will indicate this.



If you only need to purchase the one membership for the one child, select **Go to Trolley** and proceed with checkout.

**However, if you have more than one child requiring a membership, you must repeat the process for each child profile.** To do so, select **Go to Family** and then select the profile of the second child.



From that swimmer's dashboard select **Shopping** and repeat the process. Once you have added the required number of memberships to your shopping trolley, select **Go to Trolley** to purchase all items together in one payment transaction.

**\*\*NOTE: You must impersonate each child, so the correct product is allocated to the correct child profile.**

A summary of your trolley contents will be displayed. Each product will have the product name, club and member name to whom each product will belong to. Confirm these details and the quantity of memberships being purchased per profile, read and agree to the T&Cs, then select **Checkout**.

← Any Family Trolley
Finder Products Home

**Confirm Your Trolley Contents**

Product Name	exGST	GST	Qty	incGST
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 5px;"> </div> <div> <p>Sr. Swimmer (16+ yrs)</p> <p>▼ Your Club Name</p> <p>▲ Child 1 Profile</p> </div> </div>	\$207.61	\$20.76	- 1	\$228.37
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 5px;"> </div> <div> <p>Swimmer (9-12)</p> <p>▼ Your Club Name</p> <p>▲ Child 2 Profile</p> </div> </div>	\$161.47	\$16.15	- 1	\$177.62
<b>Grand Total</b>			<b>2</b>	<b>\$405.99</b>
				GST Component \$36.91
				Transaction Fee* \$5.46

\* fees and surcharges included in total amount shown

I agree with Ts & Cs
 Checkout

**Terms and Conditions of Purchase**

THIS IS AN IMPORTANT FORM AND YOU SHOULD READ IT CAREFULLY BEFORE PROCEEDING. UPON CLICKING 'NEXT', YOU ACKNOWLEDGE THAT YOU HAVE READ AND UNDERSTOOD THE TERMS AND CONDITIONS CONTAINED.

The following terms and conditions must be read carefully. In consideration of your application for membership of Swimming Victoria being accepted you acknowledge and agree to the following terms and conditions:

1. Definitions:

In this form:

\*Claim\* means and includes any action, suit, proceeding, claim, demand, damage, penalty, cost or expense however arising from or in connection with any Swimming Activities, but does not include:

Enter Payment Details then select **Purchase**

**Please Provide Payment Details**  
 This payment will be handled securely via Stripe. Your card details will not be stored.

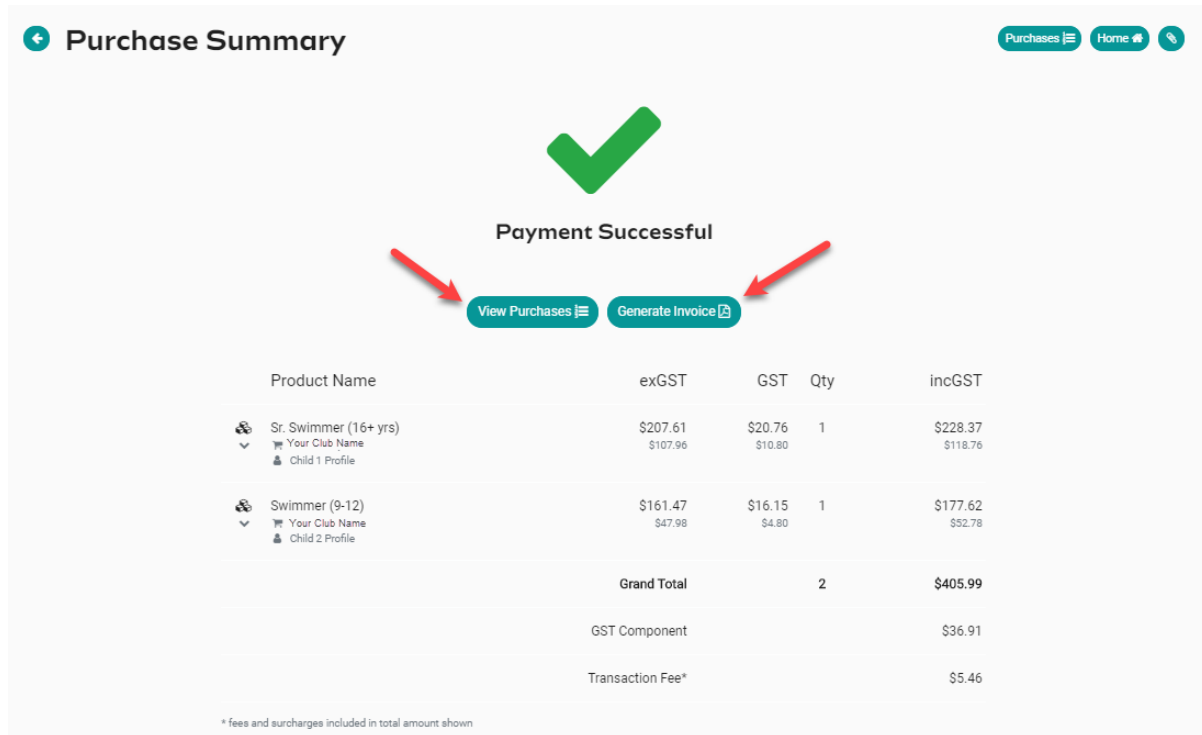
Name on Card

Card number

MM / YY CVC

Purchase \$405.99







Providing your payment is Successful, you will be taken to the below page where you can **View Purchases** and/or **Generate Invoice** to download. You will also receive an email confirmation of this transaction.



**Purchase Summary**

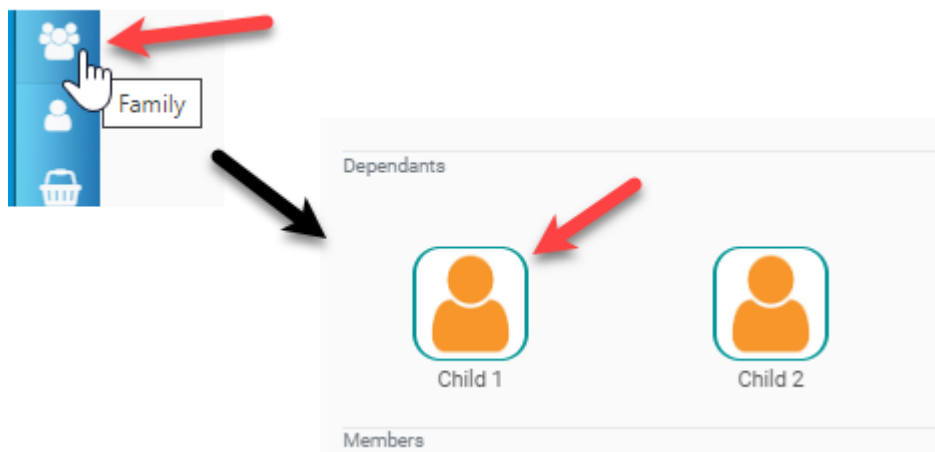
Payment Successful

[View Purchases](#) [Generate Invoice](#)

Product Name	exGST	GST	Qty	incGST
 Sr. Swimmer (16+ yrs)  Your Club Name  Child 1 Profile	\$207.61 \$107.96	\$20.76 \$10.80	1	\$228.37 \$118.76
 Swimmer (9-12)  Your Club Name  Child 2 Profile	\$161.47 \$47.98	\$16.15 \$4.80	1	\$177.62 \$52.78
<b>Grand Total</b>			<b>2</b>	<b>\$405.99</b>
GST Component				\$36.91
Transaction Fee*				\$5.46

\* fees and surcharges included in total amount shown

To view your purchased memberships, go back into your family group and select the profile you wish to view memberships.



Family

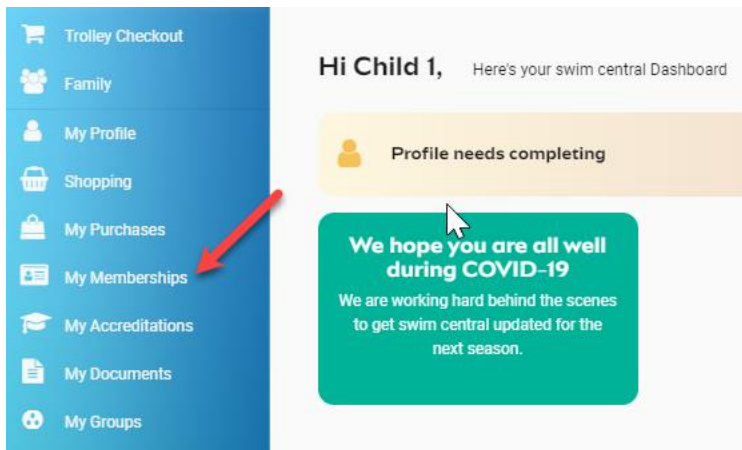
Dependants

Child 1

Child 2

Members

From that child profile's dashboard, select **My Memberships** to see which clubs you have purchased a membership with.



A list of all memberships that have been purchased in Swim Central for that child will appear along with their expiry dates. Select the membership itself to view details on the right.

